



Return Form

Surname:
 First Name:
 Address:
 Phone number:
 Email:@.....
 Number order:
 Date (MM/DD/YYYY):/...../.....

I return you	Item description	Reference	colour	Qty	Unit price	Total	Reason *	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
		-				£	£	
	Total amount of my returned items						2	£

I Wish

(Choose the box of your choice)

An exchange** : A Credit note*** : A refund**** :

** = For an exchange, refer to the back of this page and fill in the table named "I exchange with ...".
 Note that in the case of an exchange with one or several references, the total amount of your ordered items (1) must be equal as or lower than the total amount of your returned items (2), Les Kinousses will make you a credit note of the amount difference, which will be valid 2 months from date of issue and will take the form of a promotional code to fill in your cart. This promotional code can be combined with codes valid and the promotion items.

*** = Your credit note will be valid 2 months from date of issue and will take the form of a promotional code to fill in your cart. This promotional code can be combined with codes valid and the promotion items.

**** = Your refund will take the form of bank wire. Please join your bank wire account information. You will receive the wire within 3 to 15 days after receipt of your return slip.

I exchange with	Item description	Reference	colour	Size	Qty	Unit price	Total	
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
		-					£	£
Total amount of my ordered items						1	£	

Amount due: **2** - **1** = £/.....

*** The reason of my return**

Your opinion is important to serve you better. It will help us to improve the quality of our products and services in order to offer you items corresponding to your needs. So please, indicate if you want, the reason of this return.

- | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>ERROR</p> <p>01. I got the wrong colour</p> <p>02. I got the wrong size</p> <p>03. I got the wrong reference</p> <p>04. Les Kinousses sent the wrong colour</p> <p>05. Les Kinousses sent the wrong size</p> <p>06. Les Kinousses sent the wrong reference</p> <p>DISAPPOINTMENT</p> <p>07. I am disappointed by the colour</p> <p>08. I am disappointed by the fabric</p> <p>09. I am disappointed by the general appearance</p> <p>10. I am disappointed by the finishing touches of the product(s)</p> <p>11. The item does not correspond to the picture</p> <p>12. I am disappointed by the presentation, the packaging</p> | <p>SIZE</p> <p>13. The item is too large/ too long</p> <p>14. The item is too small/ too short</p> <p>DEFECT</p> <p>15. The item has arrived damaged</p> <p>16. The item has arrived stained</p> <p>17. The item has arrived broken</p> <p>OTHER</p> <p>18. Explain :</p> <p>.....</p> <p>.....</p> <p>.....</p> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Return procedures

- 1) I return my item(s) in its original condition including tags and packaging with this return slip fill correctly within 15 days from date of receipt.
- 2) I indicate on the return slip : references, colour, size and price of the item(s) returned
- 3) I can indicate the reason of this return by deferring the number corresponding in the « reason » column.
- 4) I tick the box corresponding to your choice (Between : Exchange, credit note or refund)
- 5) I fill the box named « Amount due » by specifying the amount in pounds.
- 6) I send back my package with postage paid (without acknowledgment of receipt) to the address specified at the bottom of this page. If Les Kinousses feels responsible for this return, the amount of postage paid will be refunded. You have to join the postage receipt with your return package if you want to be refunded

Les Kinousses at your service:

It is expressly agreed that the sums paid in advance does not guarantee the availability of the item(s) chosen. If they were no longer in stock on the day of receipt of your package, we will refund you the corresponding amount as quickly as possible.
 Find all our terms of sale at the bottom of the Home page of our website www.kinousses.com, by clicking on "Terms and conditions".